The following instructions describe how to attend the Workshop remotely (from your office or elsewhere). This is a convenient alternative if you are unable to attend the Workshop in San Luis Obispo, CA or any of the other teleconference locations listed on page 2 of the Invitation. You will need a computer with internet capability (preferably high speed) to view the slide presentation, and a phone line to tune into the Workshop audio.

Getting Started on the Phone
Dial 877-603-8688
Conference ID is: 7393698

Getting Started on the Web
Go to: http://bv.raindance.com
Click on "Attend a Private Event"
Event Name/Number is: bv7393698
Populate the remaining fields with your information
If you get the message "Event Does Not Exist", it just means that the moderator has not started the conference. Please be patient and try again.

For Optimum Results on Web Conferencing
1. Close all other programs, especially Microsoft Outlook
2. Clear Internet Explorer Cache
   - Launch Internet Explorer
   - Click on Tools, then click Internet Options
   - On the General Tab, under Temporary Internet Files
   - Click Delete Files, Select 'Delete Offline Content' and Click OK
3. Enable MS Java Console in Internet Explorer
   - Launch Internet Explorer
   - Click on Tools, then click Internet Options
   - On the Advanced Tab scroll down to "Microsoft VM"
   - Under Microsoft VM, check the "Java console enabled" and check "JIT Compiler enabled"
   - Click OK
4. Close Internet Explorer and Re-open

Technical Supports
Dial 888-605-0056
Within an audio conference, press *0 for private technical support